



PHILLIP AYALA  
INSPECTOR GENERAL

# TEXAS DEPARTMENT OF PUBLIC SAFETY

## OFFICE OF INSPECTOR GENERAL

SUMMIT EXECUTIVE CENTRE  
13706 RESEARCH BLVD., STE. 100  
AUSTIN, TEXAS 78750-1838  
(512) 424-5017

[www.dps.texas.gov](http://www.dps.texas.gov)



COMMISSION  
STEVEN P. MACH, CHAIRMAN  
A. CYNTHIA LEON  
STEVE H. STODGHILL

September 23, 2019

Alice Valkova  
MuckRock News  
VIA EMAIL: [80113-66292528@requests.muckrock.com](mailto:80113-66292528@requests.muckrock.com)

RE: Public Information Request L19-293

Dear Ms. Valkova:

The Texas Department of Public Safety (Department) received your public information request. A search of Office of Inspector General and Equal Employment Opportunity Office files was conducted for the information you requested regarding complaints closed during calendar year 2017.

An estimated cost for production of the information is \$144.00, as set forth in the attached cost estimate. No further work will be undertaken until you notify us in writing that you accept the charges detailed in the cost estimate and pay the required 50% deposit of \$72.00. Please enclose the bottom portion of the invoice with your payment or note our file number (**L19-293**) on your payment to ensure proper credit.

Please note that the information provided in this letter applies only to records maintained by the Office of Inspector General and the Equal Employment Opportunity Office.

Please contact Michelle Johnson at [inspectorgeneral@dps.texas.gov](mailto:inspectorgeneral@dps.texas.gov) if you have any questions.

Sincerely,

James Lopez  
Deputy Inspector General

JL:mrj

Attachment

**TEXAS DEPARTMENT OF PUBLIC SAFETY****OFFICE OF INSPECTOR GENERAL****COST ESTIMATE FOR PUBLIC INFORMATION REQUEST****Description of Information:** Complaints Closed in CY 2017**RE:** L19-293

We have identified the information responsive to your request. The cost for production is itemized below. Please note that the information provided applies only to records maintained by the Department's Office of Inspector General and Equal Employment Opportunity Office. No further work will be undertaken until you notify us in writing that you accept the estimated charges detailed below and pay the required 50% deposit of \$72.00. Please contact Michelle Johnson at [inspectorgeneral@dps.texas.gov](mailto:inspectorgeneral@dps.texas.gov) if you have any questions.

James Lopez  
Deputy Inspector General  
512-424-5017

ITEM	NUMBER	COST	CHARGE
<b>Standard Copies</b>		\$0.10 page	\$0.00
<b>Nonstandard Copies</b>			
Oversize Paper		\$0.50 page	\$0.00
Photographs		\$1.25 each	\$0.00
Computer Diskette/CD		\$1.00 each	\$0.00
DVD		\$3.00 each	\$0.00
Other Electronic Media		Actual Cost	
VHS Video Cassette		\$2.50 each	\$0.00
Audio Cassette		\$1.00 each	\$0.00
<b>Labor Charges</b>			
Personnel Charges	8	\$15.00 per hour	\$120.00
Programming Charges		\$28.50 per hour	\$0.00
<b>Overhead Charges</b>		20% of labor charges	\$24.00
<b>Computer Charges</b>			
Mainframe		\$10.00 per CPU minute	\$0.00
Midrange		\$1.50 minute	\$0.00
Client/Server		\$2.20 hour	\$0.00
PC or LAN		\$1.00 hour	\$0.00
<b>Contracted Services</b>		Actual Cost	
<b>Programming Time</b>		\$28.50 hour	\$0.00
<b>Postage and Shipping</b>		Actual Cost (First Class)	\$0.00
<b>TOTAL CHARGES</b>			\$144.00

↓ Please detach and return with your payment. ↓

<b>MAKE CHECK OR MONEY ORDER PAYABLE TO:</b>	<b>OFFICE OF INSPECTOR GENERAL PUBLIC INFORMATION REQUEST</b>
DPS - OFFICE OF INSPECTOR GENERAL SUMMIT EXECUTIVE CENTRE 13706 RESEARCH BLVD, STE 100 AUSTIN, TX 78750-1838	Total Charges: \$144.00 50% Deposit: \$72.00 Reference Number: L19-293 <b>PLEASE PRINT REFERENCE NUMBER ON PAYMENT.</b>

Alice Valkova  
MuckRock News  
80113-66292528@requests.muckrock.com

MIC - 0307